



July 1, 2016

To Our Customers:

The purpose of this letter is to update our water users on the ongoing work being done to alleviate water quality issues and concerns related to the presence of perfluorinated organic chemicals (PFCs) in our water supply. Our last letter in February indicated scheduled installation of treatment systems on the three impacted wells by late Summer and into the Fall. In May the EPA replaced its provisional Health Advisory Level (pHAL) listing with a new, lifetime health advisory limit (HAL) of 70 parts per trillion (ppt) combined.

Our last PFC test results from April showed no wells producing water above the new HAL. We looked at all previous test results and, if at any time a well had results above the HAL, we removed it from our water supply. Consequently, three wells were removed from service in addition to the three wells removed under the original pHAL. All current production wells test at levels below the new HAL and range from 17 ppt to 44 ppt.

The United States Navy (Navy) has funded a cooperative agreement between the Navy and the Warminster Township Municipal Authority (WTMA) to treat the original three wells. This work is ahead of schedule with the construction of Well 10 substantially complete. Water was flowing through the system this week to waste, and water quality test sampling will be conducted next week. The other two wells are nearing completion with treatment vessels installed and water should be flowing through them by the end of July and ahead of schedule.

Currently we are purchasing supplemental water supply from the Forest Park Water Treatment facility through the North Wales Water Authority (NWWA). The NWWA has never had a detection of PFCs in any of their source water. Knowing this information and understanding community concerns regarding water quality with any level of PFCs, WTMA has entered into a long term contract with NWWA to supply our average demand. Our wells will now become the backup supply to the NWWA water. For more information on NWWA water, please visit our web site at warminsterauthority.com or nwwater.com.

Our water rates are among the lowest in the area and you cannot produce water more inexpensively than through a well water system. Treated surface water through NWWA is more costly to produce than well water and will have an impact on our rates. We will pursue the Navy and/or Air National Guard for reimbursement of the cost differential. Actual costs have not been determined but could be significant.

The changeover from well water to NWWA water is planned and has begun in increments of 150,000 gallons per day. We anticipate the full changeover to be completed by the end of July.

We would like to express our appreciation of your patience and understanding during this challenging time. If you have questions or concerns please contact our office at 215-675-3301, ext. 201.

Sincerely,

Timothy D. Hagey
General Manager